

# Quantifying Stochastic Model Errors via Robust Optimization

IPAM Workshop on Uncertainty Quantification for Multiscale Stochastic  
Systems and Applications

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Henry Lam

Industrial & Operations Engineering

University of Michigan

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# Overview

## Focus:

Discrete-event stochastic systems in operations research

## Motivation:

Model risk / model error/ input uncertainty arises when performance analysis is based on misspecified / uncertain input model assumptions

**Goal:** Performance analysis that is robust against model error

## Scope:

- Input model: stochastic
- Uncertainty: nonparametric

# Basic Question



Single-server queue:

- i.i.d.  $Exp(0.8)$  interarrival times
- i.i.d.  $Exp(1)$  service times

**Target performance measure:** probability of long waiting time incurred by the 50-th arriving customer, i.e.

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- What if service time distribution is not  $Exp(1)$ ?
- What is a reliable estimate of the performance measure, without committing to a (non-)parametric model for the service time distribution?

# Question 2: Uncertain Dependency



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- What if the interarrival time sequence is not i.i.d.?
- An estimate without restricting to any parametric class of time series models for the interarrival times?

# Question 3: Input Reconstruction



Single-server queue:

- i.i.d.  $Exp(0.8)$  interarrival times
  - i.i.d. **unknown** service times
- 
- What information can we extract on the service time distribution if we only have data on the waiting times?

# Robust Stochastic Modeling

Model uncertainty arises due to modeling limitations, presence of risk, lack of direct data etc.

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- **Element 1:** Represent partial, nonparametric information on the input model via constraints  $\Rightarrow$  uncertainty set (e.g. Ben-Tal et al. '09, Bertsimas et al. '11)
- **Element 2:** Solve optimization problem that computes the worst-case performance measure subject to the uncertainty

# Basic Example

- Baseline input model:  $X_t \sim P_0$
- $\mathbf{X} = (X_1, X_2, \dots, X_T)$
- Performance measure:  $E[h(\mathbf{X})]$

E.g. Single-server queue:  $\mathbf{X}$  = sequence of service times,

$P_0 = \text{Exp}(1)$ ,  $h(\mathbf{X}) = I(\text{waiting time of 20th customer} > 2)$

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under the condition

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maximize  $E_f[h(X_1, \dots, X_T)]$

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$$D(P_f|P_0) \leq \eta$$

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Decision variable:  $P_f$

$D(P_f|P_0)$  can be:

- Kullback-Leibler (KL) divergence =  $\int \log \frac{dP_f}{dP_0} dP_f$
- $\phi$ -divergence =  $\int \phi \left( \frac{dP_f}{dP_0} \right) dP_0$
- replaced/enriched by moment constraints, e.g.  $\mu \leq E_f[X_t] \leq \bar{\mu}$

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$\mathbf{P}_f$  has the same marginal as  $\mathbf{P}_0$

$\mathbf{P}_f \in$  a class of stationary serially dependent processes

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- mutual information for the bivariate distribution of any two consecutive states under  $\mathbf{P}_f$

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- Performance measure:  $E[h(\mathbf{X})]$

Output the worst-case performance measure among all 1-lag processes within  $\eta$  units of nonparametric distance from i.i.d. process, keeping marginals fixed

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# Past Literature

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Economics	Hansen & Sargent '01, '08
Finance	Glasserman & Xu '13, Lim et al. '12
Control theory/MDP/Markov perturbation analysis	Petersen et. al. '00, Nilim & El Ghaoui '05, Iyengar '05, Jain et. al. '10, Heidergott et. al. '10
(Distributionally) robust optimization	Delage & Ye '10, Goh & Sim '10, Ben-Tal et. al. '13, Wiesemann et. al. '14, Xin et. al. '15
Robust Monte Carlo	Glasserman & Xu '14, Glasserman & Yang '15
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## Challenges in the stochastic modeling contexts:

- Non-standard constraints/objectives
- High or infinite dimensionality
- Stochastic/simulation-based

# A Sensitivity Approach

Worst-case formulation for the Basic Example:

$$\begin{aligned} & \text{maximize } E_f[h(\mathbf{X})] \\ & \text{subject to } D(P_f|P_0) \leq \eta \\ & \quad X_t \stackrel{\text{i.i.d.}}{\sim} P_f \end{aligned}$$

where  $D(\cdot | \cdot) = \text{KL divergence}$

# A Sensitivity Approach

Relaxed worst-case formulation for the Basic Example:

$$\begin{aligned} & \text{maximize } E_f[h(\mathbf{X})] \\ & \text{subject to } D(\mathbf{P}_f | \mathbf{P}_0) \leq T\eta \end{aligned}$$

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# A Sensitivity Approach

Relaxed worst-case formulation for the Basic Example:

$$\begin{array}{ll} \text{maximize} & E_c[h(\mathbf{X})] \\ \text{subj} & \text{Too conservative...} \quad T\eta \end{array}$$

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# A Sensitivity Approach

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Let  $\eta \rightarrow 0$ . Under mild regularity conditions,

$$\max E_f[h(\mathbf{X})] = E_0[h(\mathbf{X})] + \xi_1(P_0, h)\sqrt{\eta} + \xi_2(P_0, h)\eta + \dots$$

where  $\xi_1(P_0, h), \dots$  are computationally tractable objects that depend only on the baseline model  $P_0$

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where  $\xi_1(P_0, h), \dots$  are **computationally tractable** objects that **depend only on the baseline model  $P_0$**

# Numerical Illustration

Performance measure:  $E[h(\mathbf{X})] = P(W_{20} > 2)$

Baseline model  $P_0$  for service time:  $Exp(1)$

Worst-case formulation:

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and

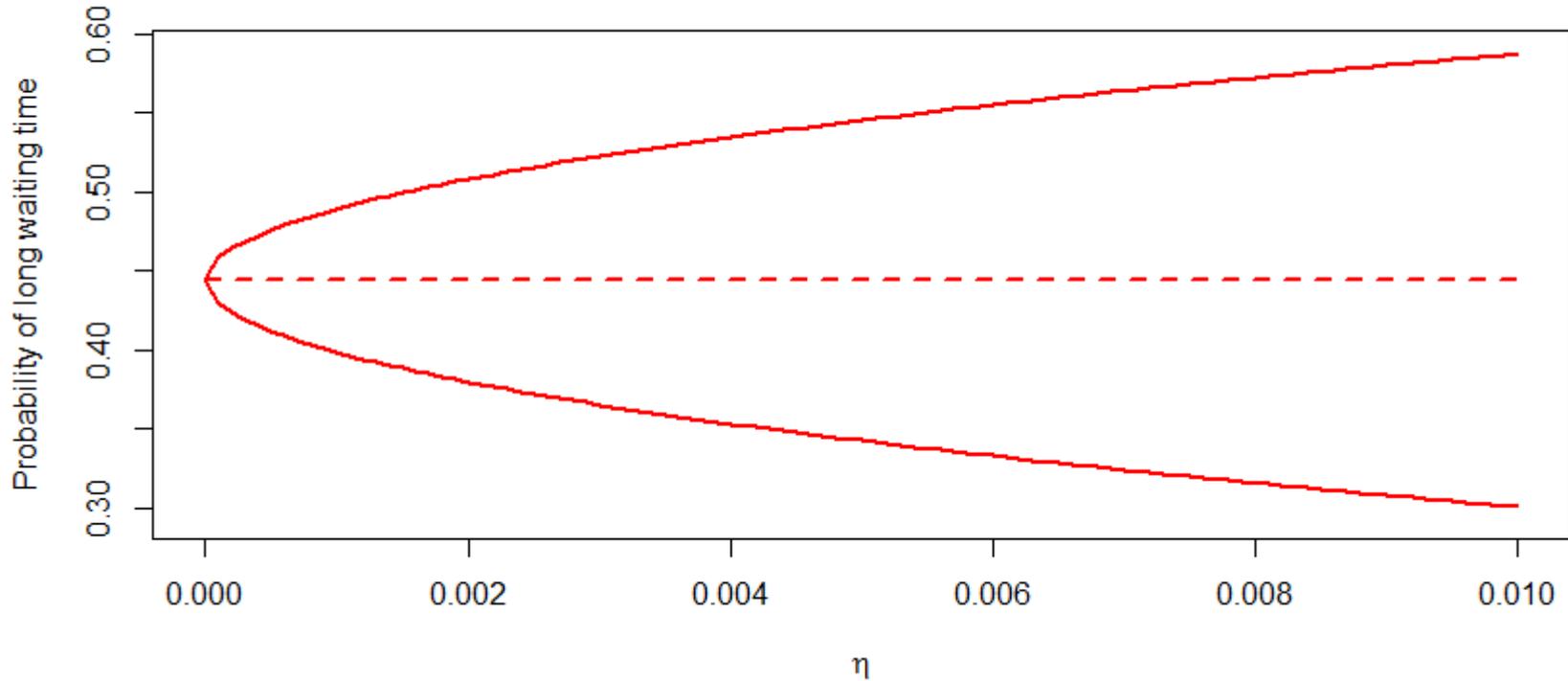
$$\begin{aligned} &\text{minimize } E_f[h(\mathbf{X})] \\ &\text{subject to } D(P_f|P_0) \leq \eta \\ &\quad X_t \stackrel{\text{i.i.d.}}{\sim} P_f \end{aligned}$$

Asymptotic approximation

$$\begin{aligned} &\max E_f[h(\mathbf{X})] \\ &\approx E_0[h(\mathbf{X})] + \xi_1(P_0, h)\sqrt{\eta} \end{aligned}$$

$$\begin{aligned} &\min E_f[h(\mathbf{X})] \\ &\approx E_0[h(\mathbf{X})] - \xi_1(P_0, h)\sqrt{\eta} \end{aligned}$$

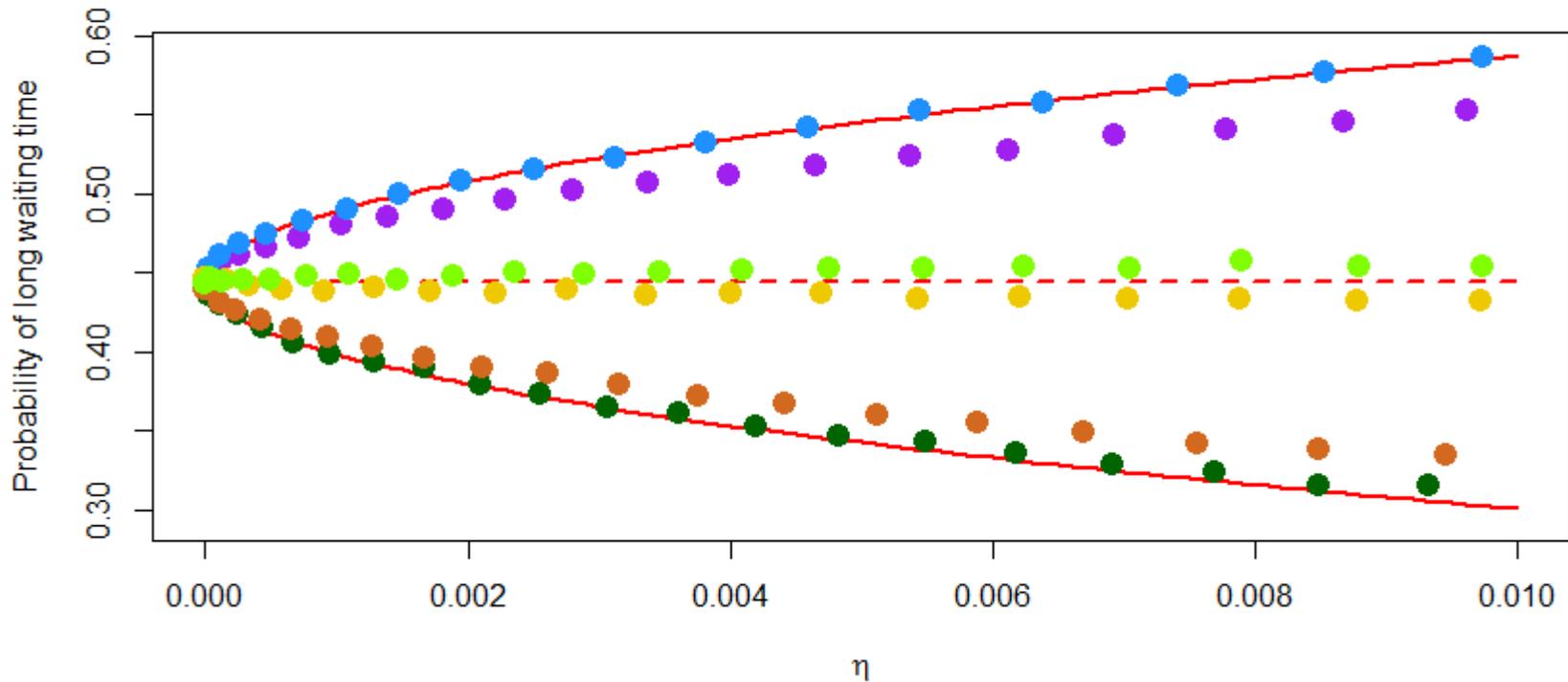
# Numerical Illustration



**—** Worst-case lower and upper bounds

**- - -** Baseline performance measure

# Numerical Illustration



● Exp (increasing rate)

● Exp (decreasing rate)

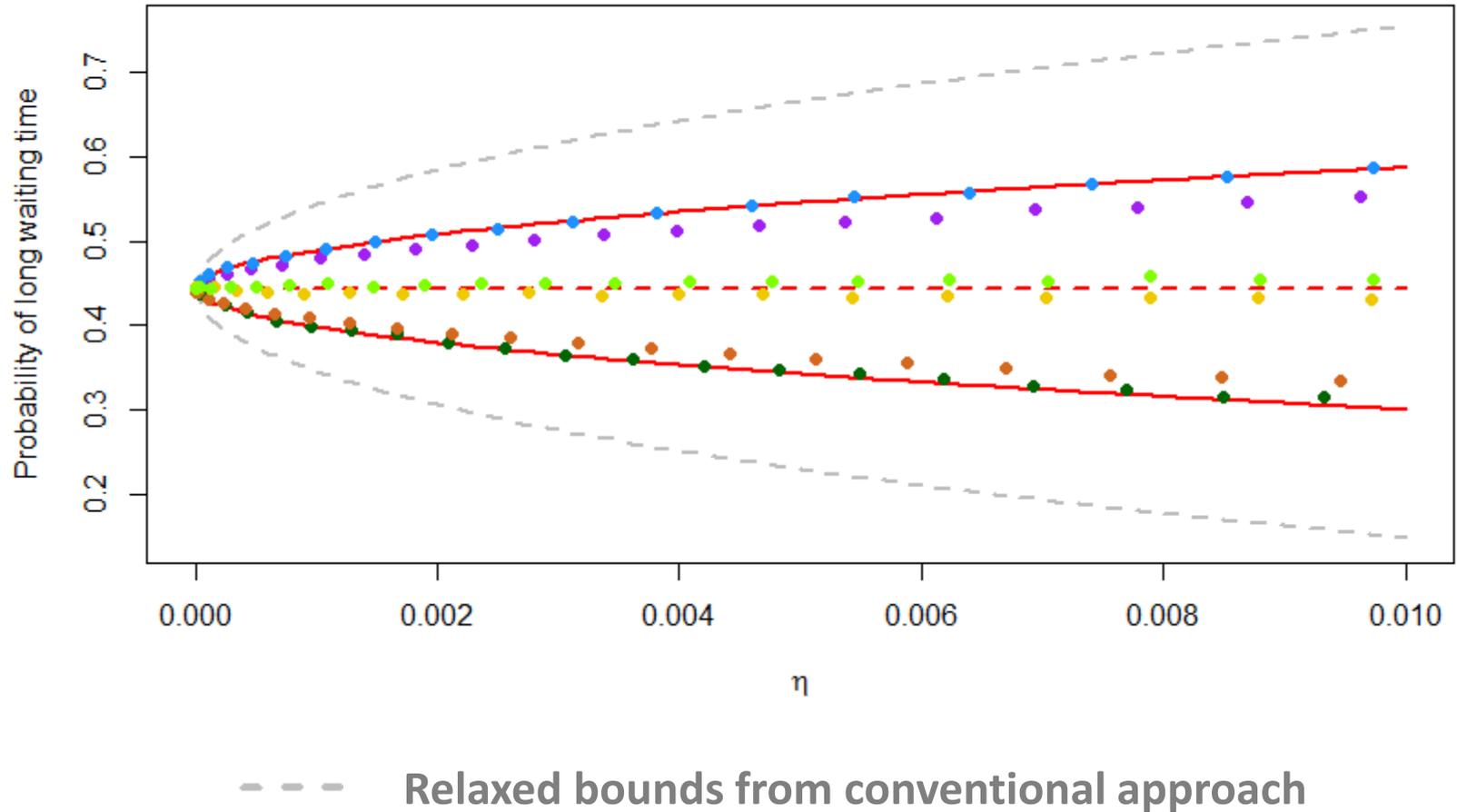
● Gamma (increasing shape parameter)

● Gamma (constant mean)

● Mixture of Exp

● Mixture of Exp (constant mean)

# Numerical Illustration



# Form of Expansion Coefficients

Influence function (Hampel '74): the first order effect on a statistical functional due to perturbation of the input probability distribution

For a functional  $Z(\cdot)$  acting on  $P$ , the influence function  $G(x)$  is defined such that:

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For example, if  $Z(P_f) = E_f[h(X_1, \dots, X_T)]$  where  $X_t \stackrel{\text{i.i.d.}}{\sim} P_f$ ,

$$G(x) = \sum_{t=1}^T E_0[h(X_1, \dots, X_T) | X_t = x] - TE_0[h(X_1, \dots, X_T)]$$

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$$\begin{aligned} & \text{maximize } E_f[h(\mathbf{X})] \\ & \text{subject to } D(P_f|P_0) \leq \eta \\ & \quad X_t \stackrel{\text{i.i.d.}}{\sim} P_f \end{aligned}$$

**Theorem (L. '13):** For KL divergence  $D(\cdot | \cdot)$ , assuming  $|h(\mathbf{X})| \leq \sum_{i=1}^T \Lambda_i(X_i)$  where each  $\Lambda_i(X_i)$  satisfies  $E_0[e^{\theta \Lambda_i(X_i)}] < \infty$  for  $\theta$  in a neighborhood of zero, and  $\text{Var}_0(G(X)) > 0$ , then

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$$\begin{aligned} \xi_1(P_0, h) &= \sqrt{2Var_0(G(X))} \\ \xi_2(P_0, h) &= \frac{1}{Var_0(G(X))} \left( \frac{1}{3} \kappa_3(G(X)) + \nu \right) \end{aligned}$$

where  $\kappa_3$  is the third-order cumulant and

$$\nu = E_0[(G_2(X, Y) - E_0[G_2(X, Y)])(G(X) - E_0[G(X)])(G(Y) - E_0[G(Y)])]$$

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**Simulation strategy:** nested simulation, or nonparametric bootstrap

# Uncertain Dependency

maximize  $E_f[h(X_1, \dots, X_T)]$

subject to

$$(X_1, \dots, X_T) \sim \mathbf{P}_f$$

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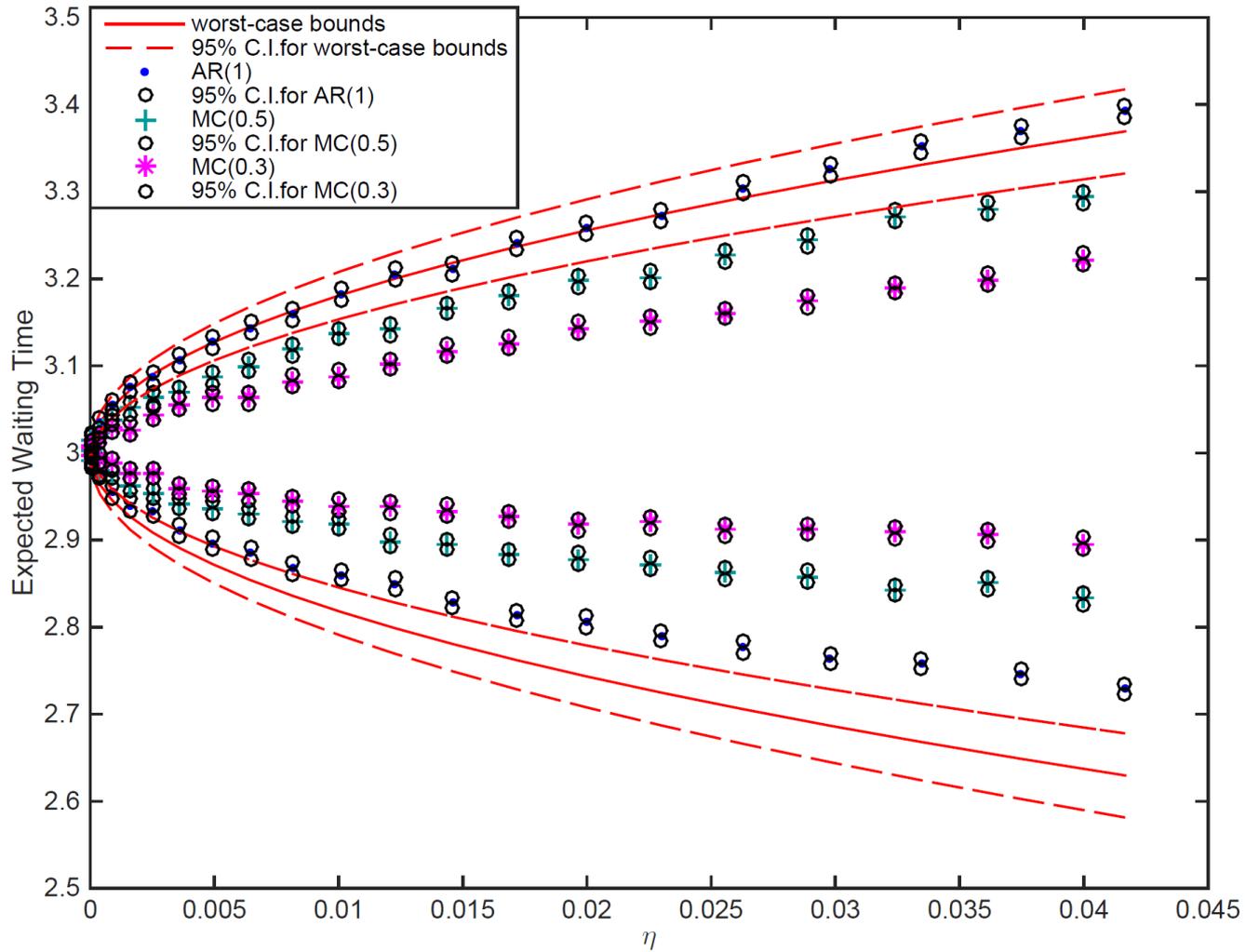
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**Simulation strategy:** nested simulation + two-way analysis of variance (ANOVA)

# Numerical Illustration



# General Formulations and Simulation Optimization

- Beyond asymptotic approximation?
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Find  $P_f$   
such that

$$E_f \left[ \phi_j \left( h(X_1, \dots, X_T) \right) \right] = \hat{\mu}_j \text{ for } j = 1, \dots, m$$

$X_t \stackrel{\text{i.i.d.}}{\sim} P_f$

- $\phi_j(\cdot), j = 1, \dots, m$ : “moment” functions, e.g.  $I(\cdot \leq q_j), (\cdot)^j$
- $h(X_1, \dots, X_T)$ : waiting time
- $\hat{\mu}_j$ : empirical moments

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Moment matching between the simulation output and the real output data

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Can we infer about the service time distribution from waiting time data?

maximize  $R(P_f)$

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e.g.,  $R(P_f) = \text{entropy of } P_f$

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An optimization problem with non-convex stochastic constraints

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# Simulation Optimization over Probability Distributions

Operate on a discretized space  $P_f$  as  $(p_1, \dots, p_k)$  on fixed support points  $(z_1, \dots, z_k)$

Constrained stochastic approximation (SA) for solving local optimum

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Constrained stochastic approximation (SA) for solving local optimum

Gradient estimation:

- Perturb  $P_f$  to a mixture with point mass  $(1 - \epsilon)P_f + \epsilon e_i$  to obtain a finite-dimensional influence function
- A “nonparametric” version of the likelihood ratio / score function method (Glynn '90, Reiman & Weiss '89, L'Ecuyer '90)

# Iteration on Mirror Descent Stochastic Approximation

Each iteration solves a linearization of the objective value, penalized by the KL divergence (the entropic descent algorithm; e.g., Nemirovski et. al. '09, Beck & Teboulle '03, Nemirovski & Yudin '83)

Given a current solution  $P_n$ , solve

$$P_{n+1} = \operatorname{argmin}_{P_f} \widehat{\nabla Z}(P_n)'(P_f - P_n) + \frac{1}{\gamma_n} D(P_f | P_n)$$

subject to  $R(P_f) \geq \eta$

$$\propto P_0^{\frac{\beta_n}{1+\beta_n}} P_n^{\frac{1}{1+\beta_n}} e^{\frac{\gamma_n \widehat{\nabla Z}(P_n)}{1+\beta_n}}$$

where

- $\widehat{\nabla Z}(P_n)$  is the estimated gradient
- $\gamma_n$  is the step size
- $\beta_n$  solves a one-dimensional root-finding problem

Convergence rate  $O(1/n)$  in terms of the expected KL divergence when  $\gamma_n = \theta/n$  for large enough  $\theta$  and standard conditions hold (Goeva, L. & Zhang '14, L. & Qian '16)

# Numerical Illustration

**System:** M/G/1 queue with known arrival rate but unknown service time distribution

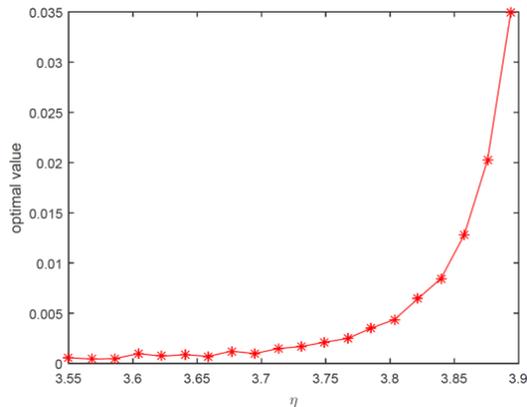
**Output observations:** queue length over time

**Specifications:**

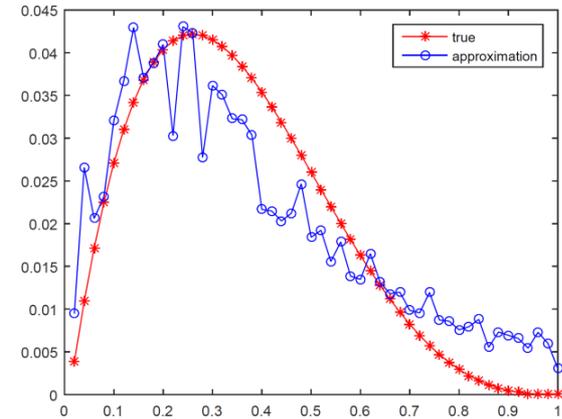
- Match 9 quantiles of the output variable “time-average queue length in a busy period”
- Discretization grid of 50 support points
- # data = 100,000

# Numerical Illustration

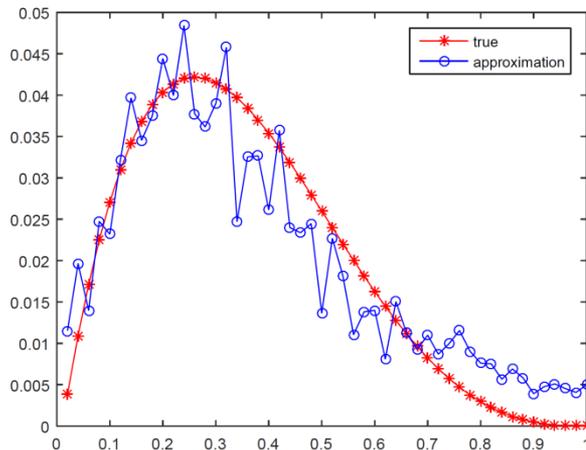
Plot of the optimal  $Z(P_f)$  against  $\eta$



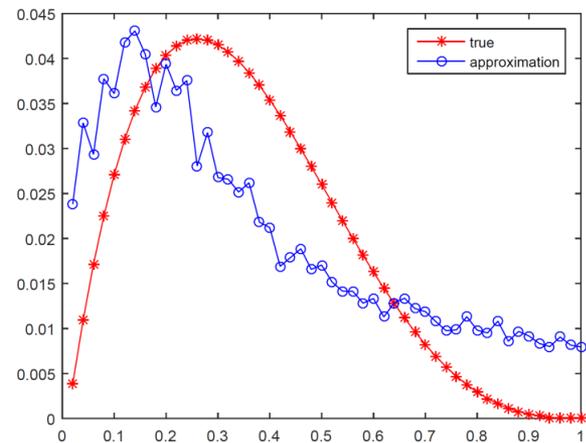
True vs reconstructed distribution



# matching quantiles increased from 9 to 14

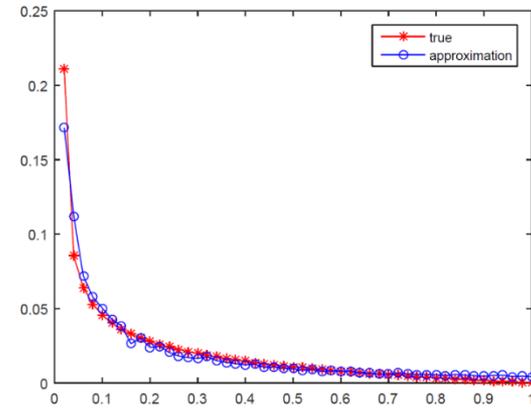
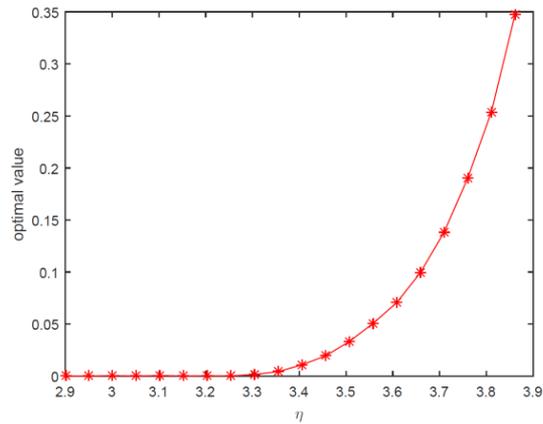


# data reduced from  $10^5$  to 200

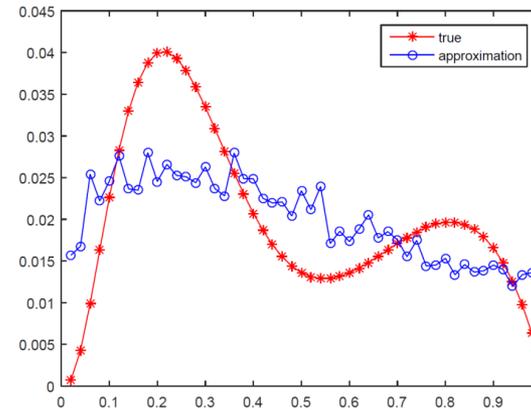
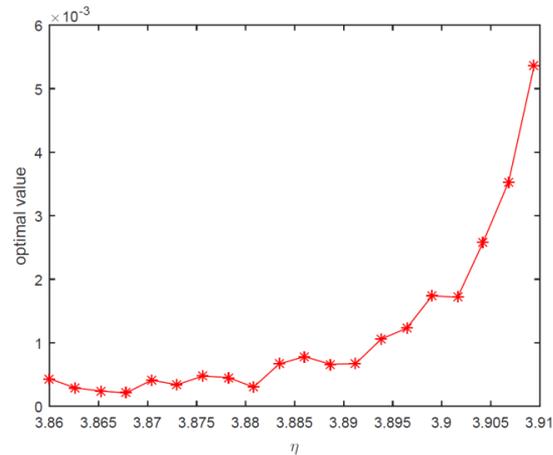


# Numerical Illustration

## Monotone distribution



## Bimodal distribution



# Discussion

**Motivation:** Model misspecification/uncertainty

**Main Approach:**

- Sensitivity/asymptotic analysis of robust optimization programs over input stochastic models
- Simulation optimization

**Future Work:**

- Other forms of stochastic/system uncertainty
- Relation to Bayesian methodology